

21 May 2015

To whom it may concern

CQC/ HMIP Consultation

Royal College of Nursing
Nursing Department
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Our approach to regulating: Health and social care in prisons and young offender institutions, and health care in immigration removal centres.

A joint inspection approach with Her Majesty's Inspectorate of Prisons.

March 2015 – 24th May 2015.

With a membership of around 420,000 registered nurses, midwives, health visitors, nursing students, health care assistants and nurse cadets, the Royal College of Nursing (RCN) is the voice of nursing across the U.K and the largest professional union of nursing staff in the world. RCN members work in a variety of hospital and community settings in the NHS and the independent sector. The RCN promotes patient and nursing interests on a wide range of issues by working closely with the government, the U.K parliaments and other national and European political institutions, trade unions, professional bodies and voluntary organisations.

The RCN is pleased to have an opportunity to consult with our members and offer feedback to this consultation. The consultation sets out a proposal for a joint approach to inspection between the CQC and HMIP and we are largely supportive of this approach. The RCN has sustained a strong working relationship with both the CQC and HMIP and we value the opportunity to help shape and develop health and justice services to effect better health outcomes for detainees.

The key lines of enquiry (KLOE's) that are currently used are very relevant and appropriate. They rest well with our own organisational values and principles. We agree that the framework is useful with which to inspect health and care services.

Given the collaboration between HMIP and CQC we would suggest that rating services should be jointly agreed.

Concerns and complaints

Dealing with complaints and concerns falls into 2 groups: detainees and professional staff. We feel that it is critically important to have a mechanism to further strengthen the confidence by both groups that concerns and complaints will be dealt with swiftly, thoroughly and professionally.

Working with others

We agree with the framework you suggest adopting and feel that this is a good way of gathering views and experience of care. We would suggest in addition you may wish to liaise with professional bodies such as the RCN to have specific membership surveys- for example: nurse leader's views, healthcare support workers views and frontline staff views.

The RCN is pleased to say that it already has a superb working relationship with HMIP. Opportunities for joint working, contributing to recruitment and channelling member concerns are all ways that we currently collaborate and the RCN values this approach to both protect members, promote good practices for better outcome of those detained.

In planning for inspections, the RCN feels confident that its member's feedback is already taken into account. Exploring further ways for individuals to 'log' concerns would be valuable.

Yours sincerely



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*The RCN represents nurses
and nursing, promotes
excellence in practice and
shapes health policies*

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