

# RCN Critical Care and Flight Nursing Conference



Care in the air: navigating the patient journey

RCN HQ, 20 Cavendish Square, London, W1G 0RN  
Saturday 29 March 2025

Please note these programme details and timings are subject to change. A final programme will be in your delegate pack at the event.

## Programme at a glance v7 web

9.00	<b>Registration, exhibition, networking and refreshments</b>
10.00	Chair's opening remarks Ciara Collins, Chair – RCN Critical Care and Flight Nursing Forum
10.15	The role of the medical case manager – how does it all start? Kim Hoolahan, Medical Team Manager, CEGA Group
10.45	CAME vs AA – What is the difference? Adam Booth, Director, Repatriation Medical Services Ltd
11.15	<b>Refreshments and exhibition viewing</b>
11.45	Clinical considerations for decision making Clare Whelan, Team Leader, Healix
12.15	RCN Indemnity – how are flight nurses covered? Lucy Catterall, Head of Legal (Regulatory Policy), RCN
12.30	Medair – medlink – the role of the commercial airline support team Emma Bibby, Deputy Nurse Manager, MedAire at International SOS
13.00	<b>Lunch and exhibition viewing</b>
14.00	The pilots perspective Jason Flanagan and Terry Knights, Gama Aviation
14.30	Roles and responsibilities of the flight nurse Rachel Benbow, European Chief Nursing Officer, International Medical Group
15.00	<b>Refreshments and exhibition viewing</b>
15.30	A perspective from an RAF nurse Rebecca Kinsey, RAF reservist
16.00	Discussion platform

	Kerryn McGowran, Director of Nursing - Assistance - Europe, Middle East and Africa, International SOS Kim Hoolahan, Medical Team Manager, CEGA Group Rachel Benbow, European Chief Nursing Officer, International Medical Group Rebecca Kinsey, RAF reservist
16.20	Closing remarks Ciara Collins, Chair – RCN Critical Care and Flight Nursing Forum
16.30	<b>Conference close</b>