

RCN Ophthalmic Nursing Conference 2024

Advancing your practice in ophthalmic nursing



Saturday 16 November 2024 RCN HQ, London

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Welcome

Dear Colleague,

On behalf of the Royal College of Nursing (RCN), welcome to the RCN Ophthalmic Nursing Conference: Advancing your practice in ophthalmic nursing.

We trust that you will find the conference stimulating and informative and that you'll have an opportunity to network with colleagues during the event. We hope you will go away feeling inspired, invigorated and armed with information to share with colleagues in your workplace.

The RCN believes in life-long learning and actively promotes the continuing professional development of nurses. For this reason, certificates of attendance are provided and the framework for reflection can be found on the reverse. You are encouraged to contribute attendance at RCN events towards your framework for reflection which can be included in your portfolio.

At the end of the event, you will receive an email with a link to the online conference evaluation. We'd be grateful if you would complete this as soon as possible and within seven days of the conference. Your comments and feedback are invaluable in helping us plan future RCN conferences.

RCN staff and committee members are also on hand to answer any queries you may have regarding your membership. Or if you're a non-member, they can inform you of the many benefits of joining the RCN. As a member, you can join any number of the RCN Forums. Forums have active Facebook groups that provide you with the opportunity to connect with colleagues and keep up to date on current practice related issues.

The RCN has professional forums across the diverse nursing arena and RCN members can join as many of these forums as they wish. Forums are a huge area of influence and direction for the RCN and are a valuable opportunity to network with colleagues around the UK and be involved in consultation responses, conferences, events and workshops, and forum-led publications. Find out more at: https://www.rcn.org.uk/Get-Involved/Forums-and-networks

We'd like to thank you for supporting this conference and look forward to welcoming you back to future RCN events. A full list of future events can be found on page 17 of this conference brochure.

With best wishes,

Tendai Gwenhure Chair, RCN Ophthalmic Nursing Forum

Programme at a glance

Programme at a glance			
9.00	Registration, exhibition, networking and refreshments		
9.30	Chair's opening remarks Tendai Gwenhure, Clinical Educator, Moorfields Eye Hospital, Programme Lead, UCL Institute of Ophthalmology Chair, RCN Ophthalmic Nursing Forum		
9.45	Evolving nursing roles in digitally enhanced care pathways in the medical retina service Adam Mapani, Nurse Consultant, Moorfields Eye Hospital Medical Retina Department		
10.15	Leadership in an advanced clinical role Catherine Garrott, Senior CNS Medical Retina, Kings College Hospital		
10.45	Refreshments and exhibition viewing		
11.15	The role of the Advanced Ophthalmic Emergency Nurse Practitioner in A&E Grace Eni, Advanced Ophthalmic Emergency Nurse Practitioner, Moorfields Eye Hospital NHS Foundation Trust		
11.45	Revolutionizing Cataract Care: How clinical staff and Dora, the AI Clinical Conversational Agent, are transforming patient interaction at Oxford Eye Hospital Dr Louisa Stacey, Director of Operations, Ufonia Limited Daiserie Vinluan, POA Lead Nurse for Ophthalmology, Oxford Eye Hospital		
12.15	Lunch and exhibition viewing		
13.15	Advanced Clinical Practice – how to take your career to the next level Helen Lada, Lead for Advanced Practice, Buckinghamshire, Oxfordshire and Berkshire West Integrated Care Board Olivia Molloy, Lead for Advanced Practice Cardiology, Matron for Specialist Services, Imperial Healthcare		
13.45	Current Updates in Ophthalmic Research Professor Roxanne Crosby-Nwaobi Professor of Ophthalmic Health and Care, Institute of Ophthalmology, UCL Lead Nurse for Research / NIHR ICA Clinical Lecturer, Moorfields Eye Hospital		

	NIHR Programme Director Senior Research Leaders, NIHR Nursing & Midwifery Directorate, Associate Editor, Evidence Based Nursing Journal
14.15	Refreshments and exhibition viewing
14.45	Panel discussion: Education and workforce development RCN Ophthalmic Nursing Forum Steering Committee
15.30	Chair's closing remarks Tendai Gwenhure, Clinical Educator, Moorfields Eye Hospital, Programme Lead, UCL Institute of Ophthalmology Chair, RCN Ophthalmic Nursing Forum
15.45	Conference close

General information

Conference enquiries

Please ask staff on the registration desk if you have any specific requirements regarding access, dietary requirements, lost property or have queries regarding your membership.

Badges

For security purposes, participants must wear their badges at all times. Participants will not be admitted to the conference sessions without the appropriate badge.

Programme

Please refer to the programme for details of the times and locations of all conference sessions. Staff will be on hand to guide you as necessary.

Q&A

Two roving microphones will be available during question times for the audience to use. Any person chosen to ask a question should announce their name and workplace before asking their question. Following a response, they may be invited to comment on that response.

Event evaluation

We aim to produce high quality events for all our delegates. An event evaluation will be emailed to all delegates. Please spare 5 minutes, your feedback helps us plan future events.

Exhibition

There is a small exhibition running alongside this event. These exhibitors have chosen to exhibit at this conference as they feel their products and/or services may be of interest to you. The exhibition also supports the conference, therefore please take the time to go and visit each exhibition stand during the exhibition viewing times.

Receipts

If you require a receipt or have any queries relating to your registration or payment for this event, please contact staff on the registration desk at the event. Alternatively, receipts are also available by contacting RCN Event Registrations direct on 029 2054 6460 between 9.00am and 4.30pm Monday to Friday.

Electronic devices

Out of courtesy to others, delegates are requested to switch off or set to silent all electronic devices during conference sessions.

Smoking

20 Cavendish Square operates a no-smoking policy (this includes electronic cigarettes). This means that smoking is prohibited in any part of the building including the restaurant patio area and the access areas to the building; for example the main steps and ramp to 20 Cavendish Square and by the goods entrance at 1a Henrietta Place.

Toilets

Toilets are located on the lower ground or first floor, and accessible toilets on the ground floor.

Fire Evacuation Procedure

In the event of an evacuation:

- If the alarm sounds, please make your way to the nearest fire exit. The meeting point is Cavendish Square Gardens.
- Use the stairs do not use the lifts.
- Anybody who would need help to evacuate the building should let reception
 or the organiser know when they enter the building so the venue is aware in
 the case of a fire alarm.
- If anyone is trapped or in need of assistance, please inform Reception or a Fire Marshal.

Assembly Point

- Cavendish Square Gardens is the assembly point.
- Cross the road using the zebra crossing or traffic lights, it is dangerous to cross the road at any other place.
- Please remain in Cavendish Square Gardens until a Fire Marshall instructs you otherwise.

Liability

The RCN will not accept any liability for loss or damage to personal effects which may arise as a result of attendance at this event.

Continuing Professional Development

The RCN believes in lifelong learning and actively promotes the continuing professional development of all nurses. Authorised RCN certificates of attendance have been issued to all participants. This event is also subject to the RCN Events quality assurance framework. You should log what you have learnt at this event using the Framework for Reflection guidelines on the back of your certificate and keep this document in your personal professional portfolio.

Free information at your fingertips

The RCN offers several FREE online resources with all the latest information and guidance on nursing practice issues such as clinical guidelines, patient safety and eHealth - see http://www.rcn.org.uk/development/practice.

Media partner

RCNi is the premier provider of innovative and creative information solutions for the whole nursing team and associated health professionals. With 11 nursing journals, including Nursing Standard, RCNi provide health professionals with the latest developments impacting nursing, including changes in policy, practice and research. RCNi also offer a range of digital products including RCNi Learning, an interactive online resource of CPD training modules, and the RCNi Portfolio, an online store and tracking system to help you with revalidation.



Speaker information

Conference chair:

Tendai Gwenhure, Chair, RCN Ophthalmic Nursing Forum Clinical Educator, Moorfields Eye Hospital Programme Lead, UCL Institute of Ophthalmology

Biography

Tendai Gwenhure trained as an ophthalmic nurse at Moorfields Eye Hospital in 2001. Prior to this, she worked abroad as a nurse manager at a private eye centre. In addition to managing staff and overseeing the clinical and surgical activities, she was also involved in charity work, collaborating with local and international charity organisations to run rural eye camp programmes to underserved communities. Upon completion of the ophthalmic course, Tendai worked in the Ophthalmic Accident and Emergency department, starting off as a D grade staff nurse, then progressing to become an ophthalmic emergency nurse practitioner and an A&E sister in 2005. Within this role, she was actively involved in the delivery departmental teaching sessions and staff training.

Because of her passion for staff education and training, Tendai moved into the Clinical Educator role at Moorfields Eye Hospital in 2014. With the introduction of the PGCert in Clinical Ophthalmic Practice programme at UCL Institute of Ophthalmology in 2014, Tendai has been a faculty member and she is currently the programme lead. She holds an MA in Practice Education and is a Fellow of the Higher Education Academy. She is an advocate for lifelong learning and nursing research. Her research interests are mainly around workforce development and enhancing student learning experience. She has received nominations from UCL for Student Choice Award for Excellent Personal Tutoring and Inspiring Teaching and Delivery. In 2019, she won the Student Choice Award for best lecturer for the PGCert Ophthalmic Practice programme for 2014-2018.

Tendai has been involved in Nurse Practitioner and GP training programmes for managing eye conditions. She has also been involved in STEAM (Science, Technology, Engineering Arts and Maths) projects and youth employment schemes with local schools to promote careers in healthcare. She has presented at several conferences both nationally and internationally and has had multiple journal publications. As part of her master's programme, she has conducted a research project to evaluate a local induction course and she is currently undertaking her DProf.

Tendai has global networks, working with charities including Abalon Trust, Eye Health Africa and Global Health Lecturers' Network to promote eye health and support ophthalmic education in marginalised communities. She is also a member of the World Association of Eye Hospital (WAEH) communities of practice for nurses, sharing best clinical practice and best strategies for ophthalmic nurse training and education. Locally, Tendai is involved in community engagement activities focusing on the promotion of eye health and empowering nurses through education and training.

Adam Mapani, Nurse Consultant, Moorfields Eye Hospital NHS Foundation Trust, Honorary Teaching Fellow, UCL Institute of Ophthalmology

Talk title: Evolving nursing roles in digitally enhanced care pathways in the medical retina service

Learning outcomes

- 1. Identify barriers and enablers to digitally enhanced care pathways
- 2. Describe enhanced digital enhanced pathways, entry and exist strategy in MR
- 3. Explain the integral role of patient communication, innovation and upskilling of nurse practice

Recommended reading list / references

- 1. RCOPhth-The-OWay-Forward-AMD-Summary-300117.pdf accessed 11.11.24
- 2. Eye care transformation programme-case for change
- 3. ttps://kss.hee.nhs.uk/wider-workforce-and-programmes/south-east-programmes/ophthalmic-practitioner-training-opt/

Biography

Adam Mapani currently leads the medical retina nursing team at Moorfields, which puts him at the fore front of developing practice in a wide range of clinical organisational areas. As well as his clinical role and leadership as a Nurse Consultant, he is involved with transformation, innovation and education. He has trained allied healthcare professionals and nurses nationally and internationally. Adam has also spoken both nationally and internationally and published some of his work in peer review journals. His evidence based practice approach to patient care lays great emphasis on maximising non -medical staff development in an ophthalmic setting in ever increasing boundaries of practice.

Catherine Garrott, Senior CNS Medical Retina, Kings College Hospital

Talk title: Leadership in an advanced clinical role

Summary

This session will try and explain the different types of leadership and why leader ship is important in the role of the clinical nurse specialist.

Learning outcomes

- 1. Identify the different types of clinical leadership
- 2. Know why this is important for advanced clinical roles

Biography

Catherine has been a nurse for 21 years within ophthalmology and she has worked in most nursing roles from eye emergency to pre assessment. She has set up services within the Medical Retina department and currently she is the Senior Nurse Specialist for Medical Retina as Kings College Hospital in London.

Grace Eni, Advanced Ophthalmic Emergency Nurse Practitioner, Moorfields Eye Hospital NHS Foundation Trust

Talk title: The role of the Advanced Ophthalmic Emergency Nurse Practitioner in A&E

Summary

The Role of the Advanced Ophthalmic Emergency Nursing Practice in A&E talk:

- Explores the evolution of ophthalmic nursing from its origins to the present, looking at how societal changes, technological advancements, and population demographics have influenced the demand for this specialized care.
- Discusses historical milestones and the increasing prevalence of eye-related health issues such as cataracts, glaucoma, and macular degeneration, which may explain the growing demand.
- The specific responsibilities of advanced ophthalmic nurses in emergency settings, and their collaborations with other healthcare professionals.
- Identifies the educational pathways, specialized ophthalmic training and competencies needed for advanced ophthalmic nursing roles.
- Discuses Scope of Practice and Boundary Expansion, exploring traditional ophthalmic nursing roles and how these have expanded in recent years.
- Promotes leadership, critical thinking, and emotional intelligence in advanced ophthalmic nurses, encouraging a holistic, compassionate approach to patient care.
- Elevate the visibility and importance of ophthalmic nursing within the broader healthcare system and contributes to shaping policies, guidelines, and educational standards for the profession.

These objectives aim to provide a comprehensive understanding of advanced ophthalmic nursing, its role in emergency care, the qualifications needed, and the importance of expanding the scope of practice to meet growing healthcare demands.

Learning outcomes

- Understand of the Role of Advanced Ophthalmic Emergency Nurse Practitioner
- 2. Understand the career pathway, education and skills required for this role
- 3. Know the importance of Ophthalmic Nursing care and its role in meeting the evolving ophthalmic care demands of our growing and ageing population.

Recommended reading list / references

- 1. Ophthalmic Nursing / Clinical Topic. Royal college of Nursing. Available at https://www.rcn.org.uk
- 2. "Ophthalmic Nursing" By Mary E.Shaw and Agnes Lee.
- 3. "Essentials of Ophthalmic Nursing" by K. Davies and N. Williams

Biography

Grace Eni is a pioneering Advanced Ophthalmic Emergency Nurse Practitioner at Moorfields Eye Hospital NHS Foundation Trust, London. With over 20 years of

experience in clinical ophthalmology, she specializes in Ophthalmic A&E, managing acute eye conditions. Grace holds a Master's in Ophthalmic Clinical Practice, a BSc (Hons) in Health Sciences, and a Professional Certificate in Medical Retina. She is also an Honorary Lecturer at UCL and a faculty member at the Royal College of Ophthalmologists, where she champions role expansion for nurse practitioners. In 2021, she was awarded The Daisy Award for Extraordinary Nurses.

Email: g.eni@nhs.net

Dr Louisa Stacey, Director of Operations, Ufonia Limited Daiserie Vinluan, POA Lead Nurse for Ophthalmology, Oxford Eye Hospital

Talk title: Revolutionizing Cataract Care: How clinical staff and Dora, the Al Clinical Conversational Agent, are transforming patient interaction at Oxford Eye Hospital

Summary

The integration of DORA into cataract care is transforming patient interactions and enhancing collaboration between clinical staff and technology. DORA, an automated clinical telephone assistant addresses several key challenges and provides significant benefits to both healthcare providers and patients. The overall objective is to improve efficiency, accuracy and accessibility of the pre-operative assessment process, while enhancing patient experience and reducing burden to healthcare and admin staff.

Human factors, such as trust in artificial intelligence system, effective communications and maintaining a patient-centered approach, are critical in ensuring successful outcomes. By blending DORA capabilities with the expertise of clinical staff, cataract care is becoming precise, efficient and tailored to individual patient needs, ultimately revolutionising the patient experience.

Learning outcomes

- Participants will understand how DORA streamlines care processes, allowing clinical staff to spend more time on personalised patient-centered interactions, leading to improve patient satisfaction and outcome.
- 2. Participants will recognise the importance of human factors such a building trust in DORA, maintaining effective communication and ensuring patient engagement, which are critical to the successful integration of AI in cataract care.
- 3. Attendees will explain how staff engagement influences the successful implementation and operation of processes, leading to improved efficiency, enhanced care and better patient outcomes.

Recommended reading list / references

1. Sezgin, E. (2023). Artificial Intelligence in Healthcare: Complementing, Not Replacing, Doctors and Healthcare Providers. Digital Health, 9. https://doi.org/10.1177/20552076231186520

- 2. Aldwean A., Tenney D (2023). Artificial Intelligence in Healthcare Sector: A Literature Review of the Adoption Challenges. Open Journal of Business and Management Vol.12, January 8, 2024 DOI:10.4236/ojbm.2024.121009 https://www.scirp.org/journal/journalarticles?journalid=2447
- 3. Yang, J., Luo, B., Zhao, C., & Zhang, H. (2022). Artificial Intelligence Healthcare Service Resources Adoption by Medical Institutions Based on TOE Framework. Digit Health, 8. https://doi.org/10.1177/20552076221126034

Biography

Daiserie Vinluan finished her Bachelor of Science Nursing Degree in the Philippines in 1991 and obtained credit units toward a Masters Degree in Nursing Administration at University of Asia and the Pacific before moving to England to become a NMC registered nurse in 2001. She worked in the Oxford University Hospitals NHS Foundation Trust Women's Centre for 16 years and moved to Oxford Eye Hospital, as a Specialist Nurse Practitioner at the Pre-Op Assessment Clinic in 2017. She completed a PG Cert in Ophthalmology Advanced Patient Care at the University of Northampton. She is currently the Pre-Operative Assessment Lead Nurse at the Oxford Eye Hospital.

She is key stakeholder and collaborator with Ufonia for the implementation of the automated clinical telephone assistant (artificial intelligence) system in the cataract pre-assessment pathway.

Louisa Stacey is a highly experienced senior leader in operations and strategy with a strong technical background. She currently works at Ufonia, a rapidly growing healthtech company, where she leads the operational deployment and ongoing customer satisfaction of their Dora platform. With 10 years of experience in the NHS, Louisa has a proven track record in managing large teams and complex projects. Her academic credentials include a D.Phil in Psychiatry from the University of Oxford and an MSc in Health Informatics from University College London. Louisa is a qualified PRINCE2 practitioner and Level 7 coach & mentor. Outside of work, she enjoys spending time with her family and staying active.

Helen Lada, Lead for Advanced Practice, Buckinghamshire, Oxfordshire and Berkshire West Integrated Care Board

Olivia Molloy, Lead for Advanced Practice Cardiology, Matron for Specialist Services, Imperial Healthcare

Talk title: Advanced Clinical Practice - how to take your career to the next level

Summary

This presentation will explore working at the level of advanced practice. It aims to provide a better understanding of advanced practice roles, the career benefits of becoming an Advanced Practitioner (AP) and how to get started.

Learning outcomes

1. Understand the different levels of practice, from enhanced to consultant

2. Understand the 4 pillars of advanced practice

Recommended reading list / references

- 1. Multi-professional framework for advanced clinical practice in England https://www.hee.nhs.uk/sites/default/files/documents/multi-professionalframeworkforadvancedclinicalpracticeinengland.pdf
- 2. Centre for Advancing Practice: Readiness to become an advanced practitioner https://advancedpractice.hee.nhs.uk/wp-content/uploads/sites/28/2024/0 6/Readiness-to-become-an-advanced-practitioner.docx

Biography

Helen Lada is a registered nurse who has been practicing at an advanced level since 2015. As the first General Surgery ACP for Imperial College Healthcare Trust she has seen these roles evolve and the positive impact they make to patients' lives. Since 2024 Helen has been acting as the Lead for Advanced Clinical Practice for BOB ICS to enable co-production across their system and help embed high standards of advanced practice in the primary, secondary and voluntary sectors.

Olivia Molloy is an experienced advanced nurse practitioner, manager and leader. She trained as a nurse in Brunel University in 1996 and worked in a variety of NHS Trusts. She has held a board level post for more than 28 years in both provider and commissioning organisations. Olivia is an NHS England Health Ambassador and heavily involved in the National NHS Health Check programme. Olivia has led on several programmes including cardiac rehabilitation, heart failure, inherited cardiac conditions, arrhythmia to mention a few. Olivia is committed to involving patients, service users, the public and nurses in the development and improvement of health services as well as making high quality, integrated, person centred, community-based services a reality.

Professor Roxanne Crosby-Nwaobi

Professor of Ophthalmic Health and Care, Institute of Ophthalmology, UCL Lead Nurse for Research / NIHR ICA Clinical Lecturer, Moorfields Eye Hospital NIHR Programme Director Senior Research Leaders, NIHR Nursing & Midwifery Directorate

Associate Editor, Evidence Based Nursing Journal

Talk title: Current Updates in Ophthalmic Research

Summary

The session will focus on enhancing the audience's understanding of recent advances, their implications for clinical practice, and the future direction of research in the field.

Learning outcomes

1. Summarize the latest breakthroughs in ophthalmic research, including new diagnostic technologies, treatments, and interventions for common and emerging eye conditions.

- 2. Analyze the potential impact of recent research findings on clinical practice, including how new evidence may change current treatment protocols and patient care strategies.
- 3. Discuss emerging trends and areas for future research in ophthalmology, including advancements in precision medicine, AI in diagnostics, and personalized treatment approaches.

Biography

Roxanne is a clinical academic ophthalmic nurse, Professor of Ophthalmic Health and Care at University College London Institute of Ophthalmology, an NIHR Clinical Lecturer, and the Programme Director for the NIHR Senior Research Leader programme. She has a particular interest in population health for underserved communities. She is the recipient of numerous national and international awards including the RCN Researcher of the year 2023, ARVO Advocacy in Eyes and Vision research and Fellow of the RCN.

Exhibitor listings

The following companies have supported the RCN Ophthalmic Nursing Conference 2024 but have not had any input into the agenda, content or materials of the event.

Name	Weblink
AbbVie	www.abbvie.co.uk
Alimera	www.alimerasciences.co.uk
Altomed	www.altomed.com
Apellis	https://geographicatrophy.uk/
Santen UK Ltd	www.santen.uk
Thea Pharmaceuticals Ltd	www.thea-pharmaceuticals.co.uk
Eye News	www.eyenews.uk.com
RCN Library	www.rcn.org.uk/library/
RCN Nursing Cadet Scheme	www.rcn.org.uk/professional- development/nursing-cadet-scheme

The RCN welcomes sponsorship from the health care industry to deliver educational initiatives and events for the nursing profession. Financial support is accepted where there is clear alignment in objectives and strong grounds that the collaboration will add value to the RCN's educational offer.

The RCN works to ensure that all commercial activity is ethical, mutually beneficial and complies with the Bribery Act and relevant codes of practice e.g. Association of British Pharmaceutical Industries and Association of British Healthcare Industries.

Sponsorship or exhibition led activity does not imply endorsement by the RCN of any products and services displayed by the sponsors or exhibitors at an RCN event.

Acknowledgements and thanks

RCN Ophthalmic Nursing Forum Committee

Tendai Gwenhure, Forum Chair, Clinical Educator, Moorfields Eye Hospital, Programme Lead, UCL Institute of Ophthalmology

Jem Bautista, Clinical Coordinator, King's College Hospital NHS Foundation Trust

Grace Eni, Advanced Ophthalmic Emergency Nurse Practitioner, Moorfields Eye Hospital NHS Foundation Trust

Catherine Garrott, Senior CNS Medical Retina, Kings College Hospital

Regina Tavengwa, Matron, Moorfields Eye Hospital NHS Foundation Trust

Rebecca Turner, Ophthalmology Consultant Nurse & Interim Clinical Director, Oxford University Hospitals NHS Foundation Trust

Carmel Bagness, Professional Lead, RCN

Margaret Ojo, Project Co-ordinator, RCN

RCN Staff

Fiona Clark, Events Organiser

Millie Shepherd-Gill, Events and Marketing Administrator

Matthew Bates, Business Development and Partnerships Executive

Will Levatino, IT Audio Visual Engineer

Follow the forum on social media:

X @RCNophthalmic, #RCNophthalmic24

Facebook RCN Ophthalmic Nursing Forum Facebook Group

Future RCN Events

www.rcn.org.uk/events

Date	Event	Location
23 November	Nursing Support Worker Conference	RCN HQ, London
29 November	RCN and SOM joint Occupational Health Nursing Conference	RCN HQ, London and Online
10 December	RCN Women's Health Conference	RCN HQ, London
11 December	RCN Equity, Diversity and Inclusion Conference	RCN HQ, London
7 February	RCN Diabetes Conference	RCN HQ, London
7 March	RCN Pain and Palliative Care Conference	RCN HQ, London
22 March	RCN and NaTHNaC 8 th Joint Travel Health Conference	Online
29 March	RCN Critical Care and Flight Nursing Forum Conference	RCN HQ, London
31 March – 1 April	RCN Education Forum Conference	Glasgow
20 June	RCN Acute Care Symposium	RCN HQ, London